

## Commercial Suspension Systems Ten (10) Year Limited Warranty

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

### Products:

AL PRELUDE® PLUS, SS PRELUDE® PLUS, PRELUDE® XL®, PRELUDE® ML, PRELUDE®XL Fire Guard™, PRELUDE® MAX, SUPRAFINE® XL®, SUPRAFINE® ML, SUPRAFINE® XL® Fire Guard™, PRELUDE® PLUS XL® Fire Guard™, PRELUDE® XL® For Exterior Applications, 360° Painted Suspension System, SILHOUETTE® XL®, AXIOM® (all families), DC FLEXZONE™ (all families), PRELUDE® Concealed, CONCEALED Z, Co-extruded Aluminum CLEAN ROOM™, INTERLUDE™, SONATA™, SERPENTINA™, DRYWALL Suspension System and SHORTSPAN™ Suspension System components that are supplied with a hot-dipped galvanized coating, stainless steel or aluminum base material.

Armstrong® Commercial Suspension Systems (listed above) are warranted to be free from defects in materials or factory workmanship and are also warranted against the occurrence of 50% red rust as designated by ASTM D610 test procedures for a period of ten (10) years from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of shipment to the customer).

This limited warranty is subject to further conditions listed below.

All Armstrong® limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

### What will Armstrong do?

Subject to confirmation by Armstrong of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

### What does this warranty not cover?

Damage which may occur from vibrations, fire, water, chemical fumes, corrosive agents, freezing temperature, accident or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal.

Performance issues which may result from the presence of standing water, or where moisture is in direct contact with the system such as those resulting from conditions such as building leaks or condensation, are not covered by this warranty nor are they the responsibility of Armstrong, with the exception of AL PRELUDE® PLUS, SS PRELUDE® PLUS and PRELUDE® XL® for Exterior Applications and DRYWALL Suspension Systems with G90 coating.

This limited warranty does not cover DC FLEXZONE™ Suspension System components if: (1) DC FLEXZONE™ Suspension Systems are installed or used with non-EMerge Alliance Registered electrical components; (2) DC FLEXZONE™ Suspension Systems are installed or used with non-UL Listed electrical components; (3) the DC Main Beams are cut, bent, or otherwise mechanically or electrically modified, except as allowed in written Armstrong® installation instructions; or (4) the DC Main Beams are covered or otherwise installed in direct contact with building insulation or similar materials.

**THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.**

### **Warranty Conditions**

All material shall be installed in accordance with written Armstrong® installation instructions for that product in effect at the time of installation. Prior to installation the suspension system must be kept clean and dry and between 32°F (0°C) and 120°F (49°C) and not subject to any of the Abnormal Conditions set out above.

Installation may be carried out in temperature conditions up to 120°F (49°C) and in spaces before the building is enclosed, where HVAC systems are cycled or not operating. (These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the ceiling.) Use PRELUDE® XL® for exterior applications (wind uplift should be considered).

### **How do you get service?**

You must notify Armstrong of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.

### **How does state law apply?**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.